Download the free 'healow' app from your phone/tablet App Store.
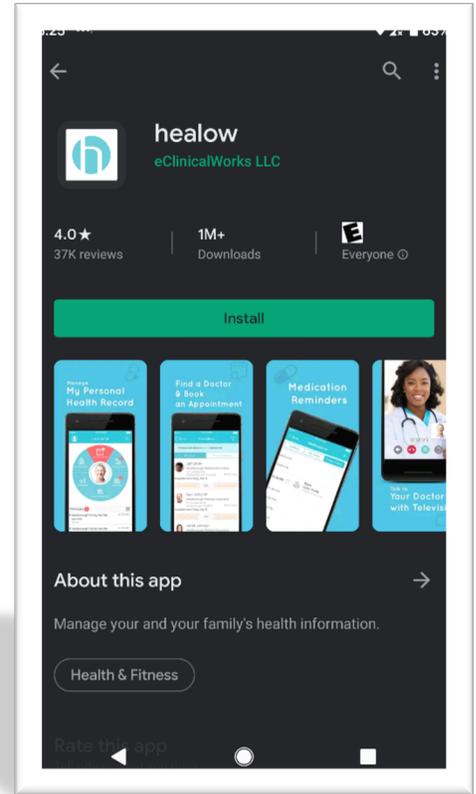
Once you open the Healow app, tap 'Get Started' at the bottom of the screen.
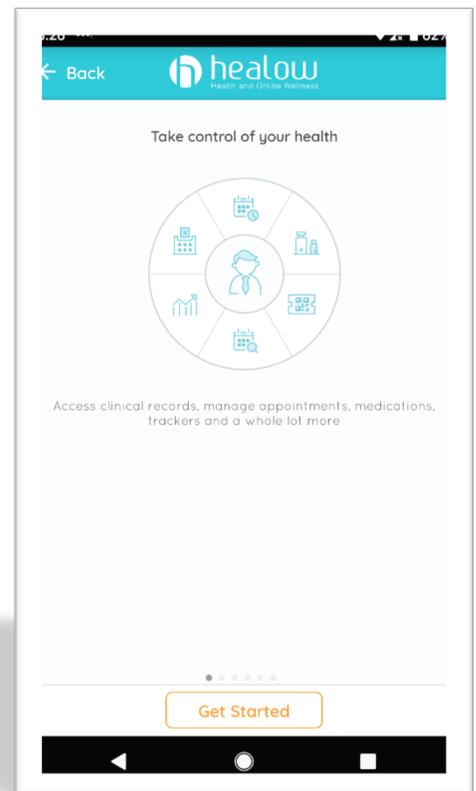
On this screen in the box at the bottom enter '**HJBFBA'** for the Office Code.
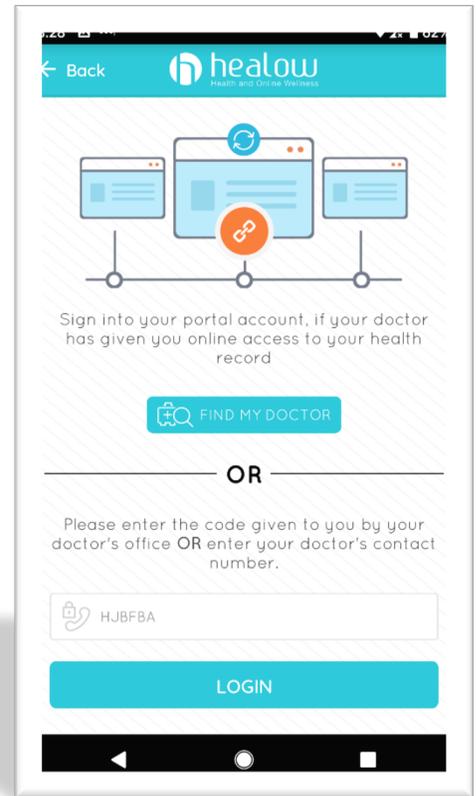
Enter your AAA Patient Portal Username and Password and tap 'Login'.
If you do not have this information, call (770) 953-3331, press option #1.
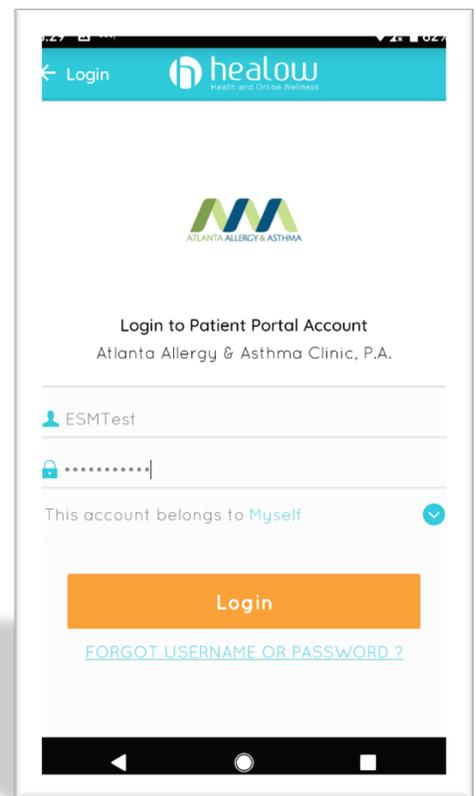
Read the *Terms of Use Agreement* and if you agree tap '*I agree to the terms & conditions'* button.
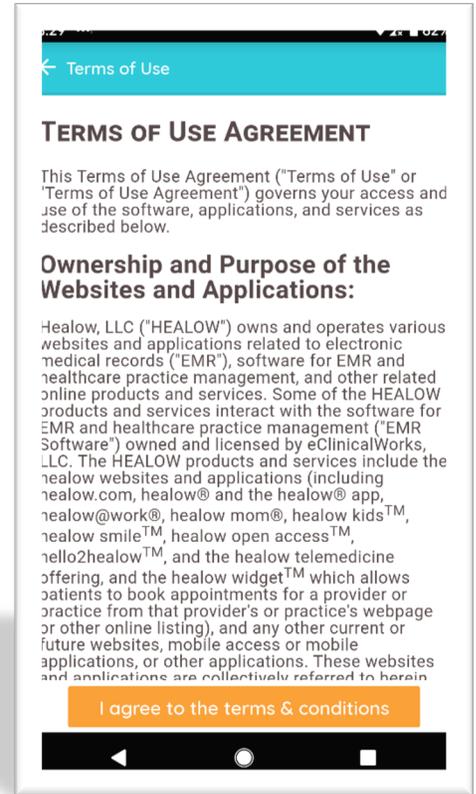
Enter the 4-digit pin you want to use to unlock the app going forward.
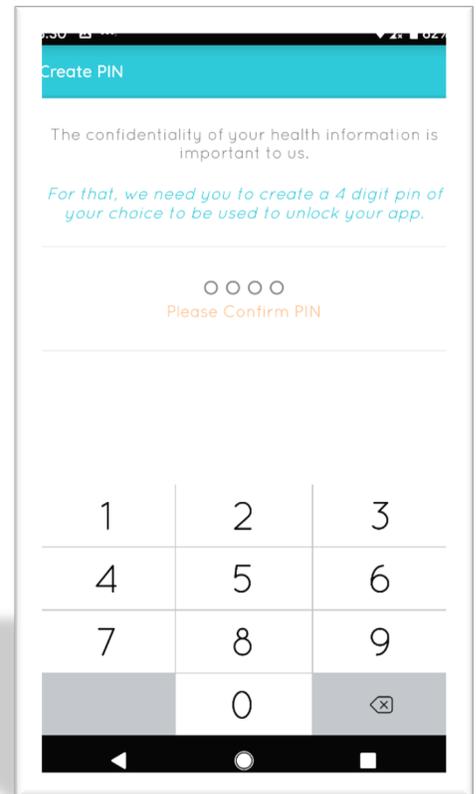
If your phone supports it, you can opt to activate the fingerprint-based Touch ID.
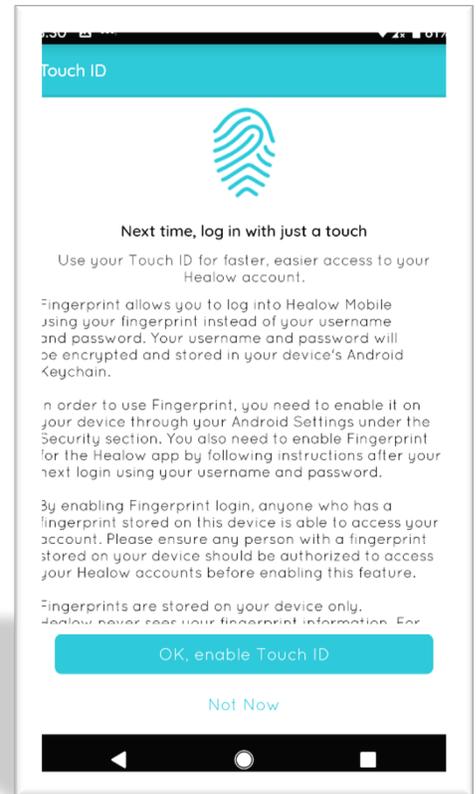
Tap the 'Appointments' button (as shown in red) at the top of the screen.
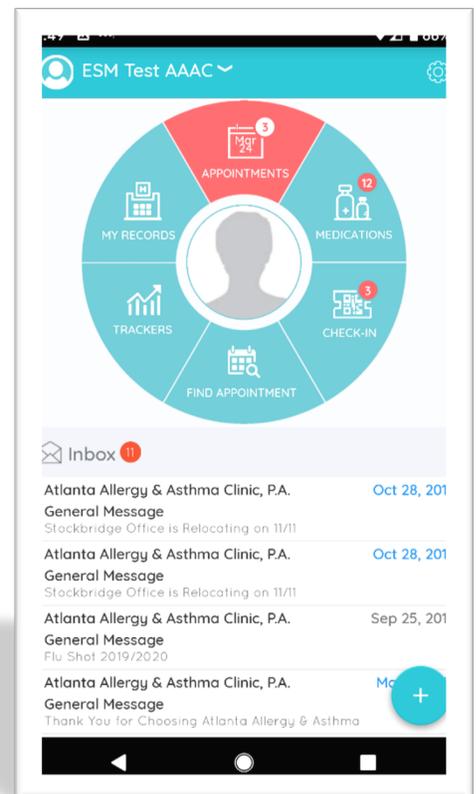
Select the appointment you wish to start.
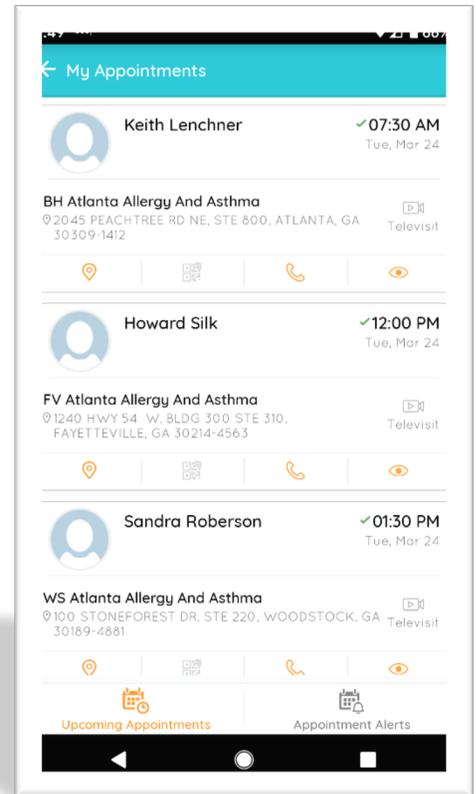
Select 'Start TeleVisit' at the bottom of the screen.

You may not start a visit more than 30 minutes prior to your scheduled visit time.
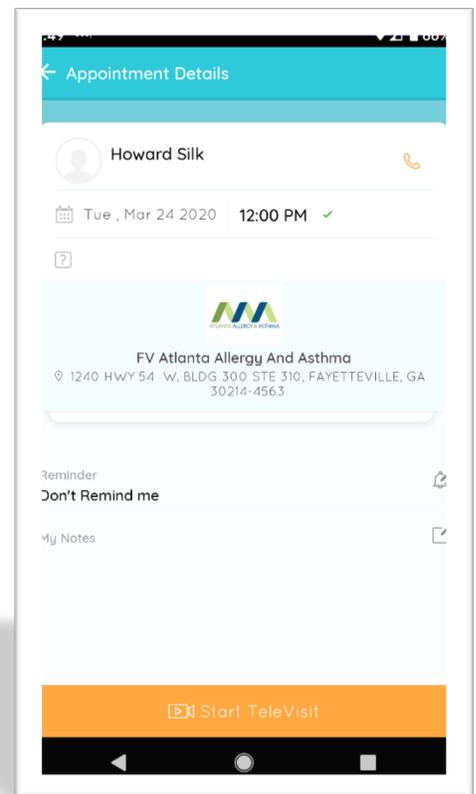
Please enter in any 'vitals' information that you know and click on 'submit vitals' to move on to the next step (Skip any information you do not know).

< Back   Vitals

👤 Vitals

💜 **Blood Pressure**

160 / 80

🌡 **Temperature**

102   Fahrenheit

🫁 **Respiratory Rate**

73   Breaths per minute

〰 **Pulse Rate**

74   Breaths per minute
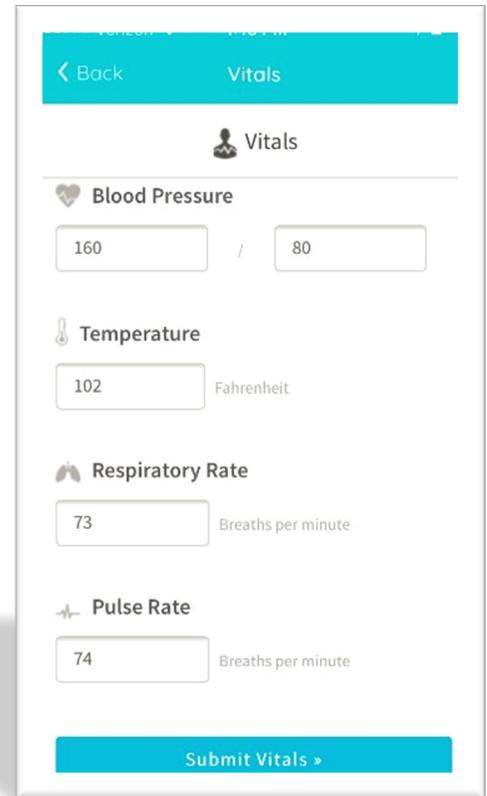
Submit Vitals »

Once vitals have been submitted, click on 'Start TeleVisit'.

●●○○○ Verizon 🔗   1:15 PM

< Back   Vitals

✔ Vitals filled successfully.   ×

ⓗ healow
Health and Online Wellness
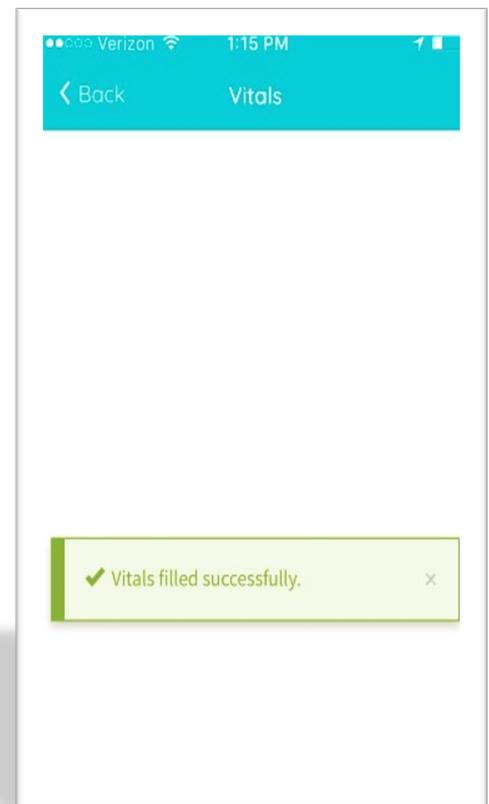
Once you click 'Start TeleVisit', you will be placed in your providers online wait list and they will be notified that you are ready for the visit. There may be a short delay if they are finishing with another patient.